

## **Ontario Energy Board COVID-19 UPDATE - Time-of-use pricing**

The Government of Ontario issued an Emergency Order under the *Emergency Management and Civil Protection Act*. As a result, starting on March 24, 2020, residential and small business customers on time-of-use (TOU) pricing will pay **10.1 ¢/kWh no matter what time of day the electricity is consumed**. This means that TOU customers will be paying the off-peak price throughout the day as long as the Emergency Order remains in place. The Government has indicated that it intends to keep the 10.1 ¢/kWh pricing in place for 45 days.

**The 10.1 ¢/kWh pricing applies automatically – no customer action is required.** Some customers may receive a bill before their utility or unit sub-meter provider is able to implement the price change, in which case they will receive a credit on the following bill.

For more information, read the Government's news release at

<https://news.ontario.ca/opo/en/2020/03/ontario-providing-electricity-relief-to-families-small-businesses-and-farms-during-covid-19.html>

Also visit <https://.oeb.ca/newsroom/2020/oeb-covid-19-update>, for the latest updates from the Ontario Energy Board on measures its taking in response to the COVID-19 pandemic.