



# Good Neighbour Guide



TOWNSHIP OF

**North Kawartha**





**This Good Neighbour Guide offers an overview of the Township of North Kawartha By-Laws. Should you require additional information not covered in this guide, visit [www.northkawartha.ca](http://www.northkawartha.ca) or call 705-656-4445.**

The Township of North Kawartha is a municipal government, comprised of the former municipalities of Burleigh-Anstruther and Chandos, providing services to a population of approximately 2,877 year-round residents and 12,000 seasonal residents.

Within the Township are smaller urbanized areas such as Apsley, and the hamlets of Big Cedar, Burleigh Falls, Glen Alda, Mount Julian, Stoneyridge and Woodview.

North Kawartha is located midway between the City Peterborough and the Town of Bancroft, which both offer all the amenities of larger urban centres.

Today, many cottagers have become permanent residents, contributing year-round to the recreational and cultural activities that enrich community life.

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# Animals Services



## ● Dog Control

- All pets must be on a leash or tethered and under the care of owners
- Do not let your pet roam onto other properties. Owners are required to pick up all pet waste

Dog licences are required. Lifetime dog licences are now available.

To report a dog running at large, contact the Dog Control Officer, Deb Haigh at 705-760-6968.

If your dog has gone missing, please report it to Deb Haigh at 705-760-6968 or via email. A Dog Tag will help the Dog Control Officer return your lost dog to you.

## ● Wildlife

### ♦ **Feeding wildlife: dos and don'ts**

Do:

- appreciate wildlife from a distance
- keep household waste, compost and pet food out-of-reach from wild animals
- attract wildlife to your property by improving natural habitat
- work together with your neighbours to help keep wild animals wild

Don't

- put out food to attract wildlife
- try to approach or touch wild animals
- feed pets outdoors or allow pets to roam free
- put garbage out until the morning of collection

### ♦ **Be Bearwise**

### ♦ **Ontario Fish and Wildlife Licensing Service Information**

# Around your Property

- Property must be free of waste, collectible material, brush, and unsightly storage
- Garbage and recycling must be in containers to avoid generating odour and attracting animals

Property standards are passed under the provisions of the Building Code Act. This document affects existing structures on a property including rental accommodations as set out in the Landlord and Tenant Act. This is to assure that a minimum safe standard is obtained for residential uses inclusive of heat, potable water and that the property is maintained in a reasonable condition.

Property Standards By-Law 2001-0046



# Emergency Management

## **72 Hour Preparedness**

To ensure preparedness of the residents and business owners of our municipality, from time to time we provide helpful tips and information through the local newspapers and by other means. Brochures on a variety of emergency management topics are available at the municipal office or through the **Government of Canada's Emergency Preparedness** website.

## **Flooding**

Current situation - **The Crowe Valley Conservation Authority** provides updates to the Township especially around the Crowe River watershed including Chandos Lake.

## **Forest Fires**

For information regarding Forest Fires please view the [Forest Fires - Safety Information](#) from Ontario.ca

## **Power Outages**

Residents are urged to stay away (10 metres) from downed power lines even if they do not appear to be live. Report power line damage to Hydro One at 1-800-434-1235.

### **9-1-1 is for emergencies**

Stay 10 metres away from any downed power lines and report them to Hydro One at 1-800-434-1235.

Report outages via text to 92887 (WATTS), the Hydro One app, or outage map.

Power out? Call 1-800-434-1235, text 92887 (WATTS), the Hydro One app or visit [HydroOne.com](http://HydroOne.com) for updates. Tools update every 10 mins.

### **Additional Power Outages resources:**

[Power Outages](#)

Restoring Power - Electrical Safety Authority



# Environment

## Invasive Species



- Learn more about invasive species, such as Spongy Moth and Starry Stonewort in Ontario including awareness and how to report.

## **Boat Cleaning Station**

There is a boat cleaning station located seasonally at the Chandos Beach Boat Launch located at 2929 Highway 620, Apsley, ON

- **Noxious Weeds and Weed Control**
- If you notice any noxious weeds in North Kawartha please contact the **County of Peterborough Weed Control**. You may call 705-742-4862, After Hours: 705-742-6823.
- **Hazardous Plants Information Guide** produced by the County of Peterborough.



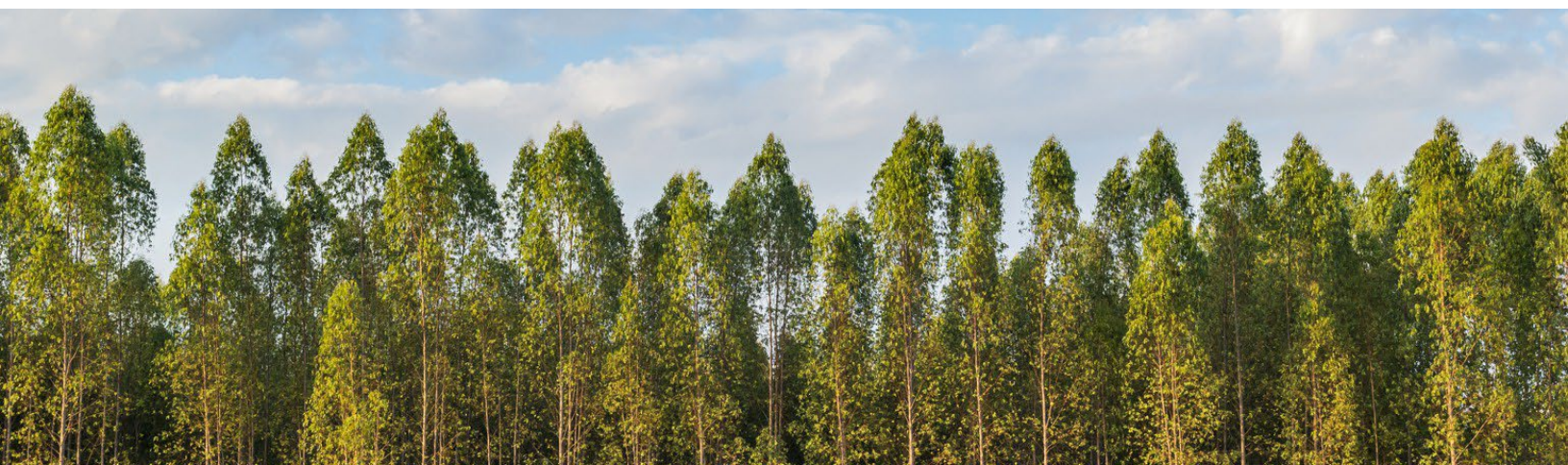
## **Shoreline Protection**

- For information regarding [Protecting & Restoring Healthy Shorelines](#) please view our [brochure](#).



## **Tree Canopy Policy**

- For information regarding our tree canopy and natural vegetation please view our policy. The purpose of this policy is to provide a summary of the importance and objectives of preservation of tree canopy and natural vegetation.
- Note: Municipally owned shoreline or road allowances cannot be altered. Please contact the Chief Building Official for more information.



# Garbage and Recycling

- Garbage and recycling is collected weekly year-round
- Garbage and recycling is to be set out by 7 am the day of collection, and NOT before the day of collection.
- Each household is permitted 1 clear bag without a bag tag, and 2 additional clear bags with bag tags, for a total of 3 bags weekly.

For additional blue box/recycling information please click [here](#).

For additional garbage information please click [here](#).

## **Missed Garbage or Recycling Collection**

- If the Contractor (Waste Connections) misses picking up your garbage, please contact Waste Connections directly at 705-742-4268
- If the Contractor (Emterra Environmental) misses emptying your recycling blue box, please contact Emterra directly at 1-888-597-1541 as soon as possible. Reporting without delay will ensure that any concerns are addressed as they occur, using Emterra's very sophisticated GPS tracking system.
- If you missed your garbage or recycling collection, you may put a bag tag on the garbage bag and take it to the nearest Transfer Station, or put it out at your next collection day. Blue box recycling does not require bag tags.

## **Transfer Stations**

Please check our website for the current Transfer Station Hours.

- Summer schedule is available @ end of May to mid-September.
- Winter Schedule is @ mid-September to the end of May.
- The Anstruther Transfer Station is located at 400 Anstruther Lake Road, Apsley ON K0L 1A0; on the south side of Anstruther Lake Road, approximately 1km in from Highway 28. Anstruther Lake Road is approximately 1km south of Apsley, on the west side of Highway 28.
- The Haultain Transfer Station is located at 6879 Highway 28, Woodview ON K0L 3E0; on the east side of Highway 28, approximately 18km south of Apsley.



# Home Development

## Building Permits



- Adding a bedroom including bedrooms in basements
- Additions to a building
- Construction of a dock greater than 10 square meters in area

The Cloudpermit building permit system allows you to apply for and to see the status of your application anywhere, at any time. You can start an application and finish it later and receive email updates on the status of your permit application.

Contact the Building Department with your questions on demolition, construction, sewage disposal systems (septics), property zoning, the Official Plan, direction for subdivisions, home businesses, property standards and other related by-law information.



# Noise



- Excessive noise disturbs your neighbours and carries over bodies of water
- Noises likely to disturb your neighbours are radios, animals, motor vehicles, lawn mowers, watercrafts, construction (demolition, repair and lighting restrictions, “any noise likely to disturb”)

In the event you are creating noise that is disruptive to others you may be charged according to By-Law 2004-0017 (available on our website or call 705-656-4445 for more details)

## [Request a Service/Report an Issue](#)

An easy and convenient way to access services and submit requests to the Township of North Kawartha. To request a municipal service or report a concern, please complete the online form. If you require assistance or experience difficulties completing the form, please contact Reception at 705-656-4445

**In case of Emergency dial 9-1-1**

## [Complaints](#)

Council passed a By-Law to implement a Corporate Complaints Policy and Procedures to effectively process complaints and to welcome complaints as a valuable form of feedback regarding our services, operations and facilities. The information gained will assist with and improve the quality of services provided by the Township and the experience of our residents and the public.

[Corporate Customer Complaints Policy and Procedures](#)

[Customer Complaint Form](#)

To submit a complaint about property standards, by-law enforcement and/or a building code issue please follow the link to [Complaint Form](#), [Building Department](#).

# Outdoor Fires

- **No daytime burning between 8 a.m. - 6 p.m. from April 1 to October 31**
- Burn permits are required and free to obtain online at [www.northkawartha.ca/burnpermit](http://www.northkawartha.ca/burnpermit) or by visiting the municipal office at 280 Burleigh Street, Apsley, ON K0L 1A0
- For more information see By-Law 2012-0046 available on our website Flying lanterns are NOT permitted
- Fires must be supervised by an adult, never left unattended, and be fully extinguished



## Campfire Safety Tips

- Check with local authorities on open-air burning restrictions and follow local burning regulations.
- **Keep up to date on fire bans in the area.**
- Never build a campfire on a windy day. Sparks or embers from the fire could travel quite a distance setting an unintentional fire.

# Fireworks

- **Fireworks are ONLY permitted:**
- New Year's Eve — between 7:00 p.m. and 1:00 a.m. the following day;
- Victoria Day — between 7:00 p.m. and 11:00 p.m. on the weekend preceding and including the statutory holiday;
- Canada Day — between 7:00 p.m. and 11:00 p.m. on the weekend prior to Canada Day, the weekend directly following Canada Day or on July 1st;
- Civic Holiday - between 7:00 p.m. and 11:00 p.m. on the weekend preceding and including the statutory holiday
- Labour Day - between 7:00 p.m. and 11:00 p.m. on the weekend preceding and including the statutory holiday
- For more information see By-Law 2021-0018, available on our website or call the municipal office for details
- Fireworks at individual properties can generate unwanted noise and disturb pets and wildlife  
Fireworks in built-up areas can be dangerous – why take a risk? There are many public fireworks displays offered for FREE



# **Roads and Parking (Public Works)**

## **Parking**

- All parking should occur on your own property
- There is no parking on any township road or right of way (By-Law 2023-0026)

## **Spring and Summer Maintenance**

All Municipal gravel roads receive grading and culvert replacement during the spring and early summer. It's during this time of year that any maintenance gravel is put down before calcium chloride is applied to select roads to help with dust control. Any paved and surface treated roads get patching repairs as needed. Damaged guard rails and damaged signs are also replaced. During the early summer month's roadside grass cutting and weed removal around guard rails is done

## **Winter Maintenance and Snow Removal**

Depending on the weather conditions, winter road patrol is performed seven days a week from October 1 until April 1. The Municipal roads system is broken into four routes with each route taking roughly 8 to 10 hours to plow once.

Sand (with salt incorporated) is available to Township of North Kawartha residents, to help you keep your property safe in the winter. No commercial businesses or contractors please.

To report a roads emergency on a municipal road after hours  
please call 705-742-6823

For County Road emergency after hours please call 705-742-4862.



**Township of North Kawartha  
280 Burleigh Street  
P.O. Box 550  
Apsley, Ontario  
K0L 1A0  
705-656-4445**

This guide is intended to provide an overview of the most common concerns within the Township of North Kawartha.

