



# Division Update

Township Council Delegation, 2026





# Programs

- Ontario Works
- Housing
- Homelessness
- Children's Services
- Community Development

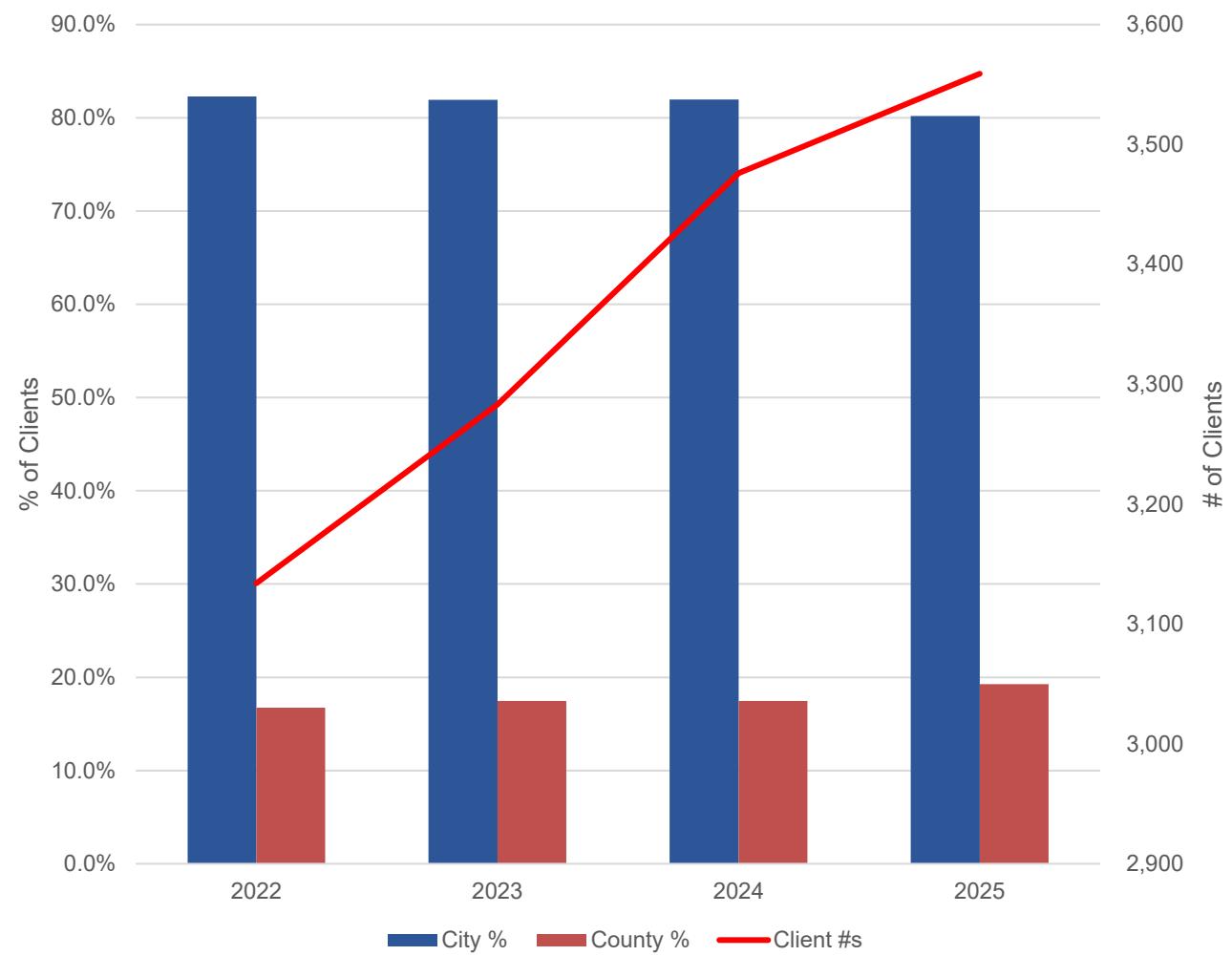


# Ontario Works

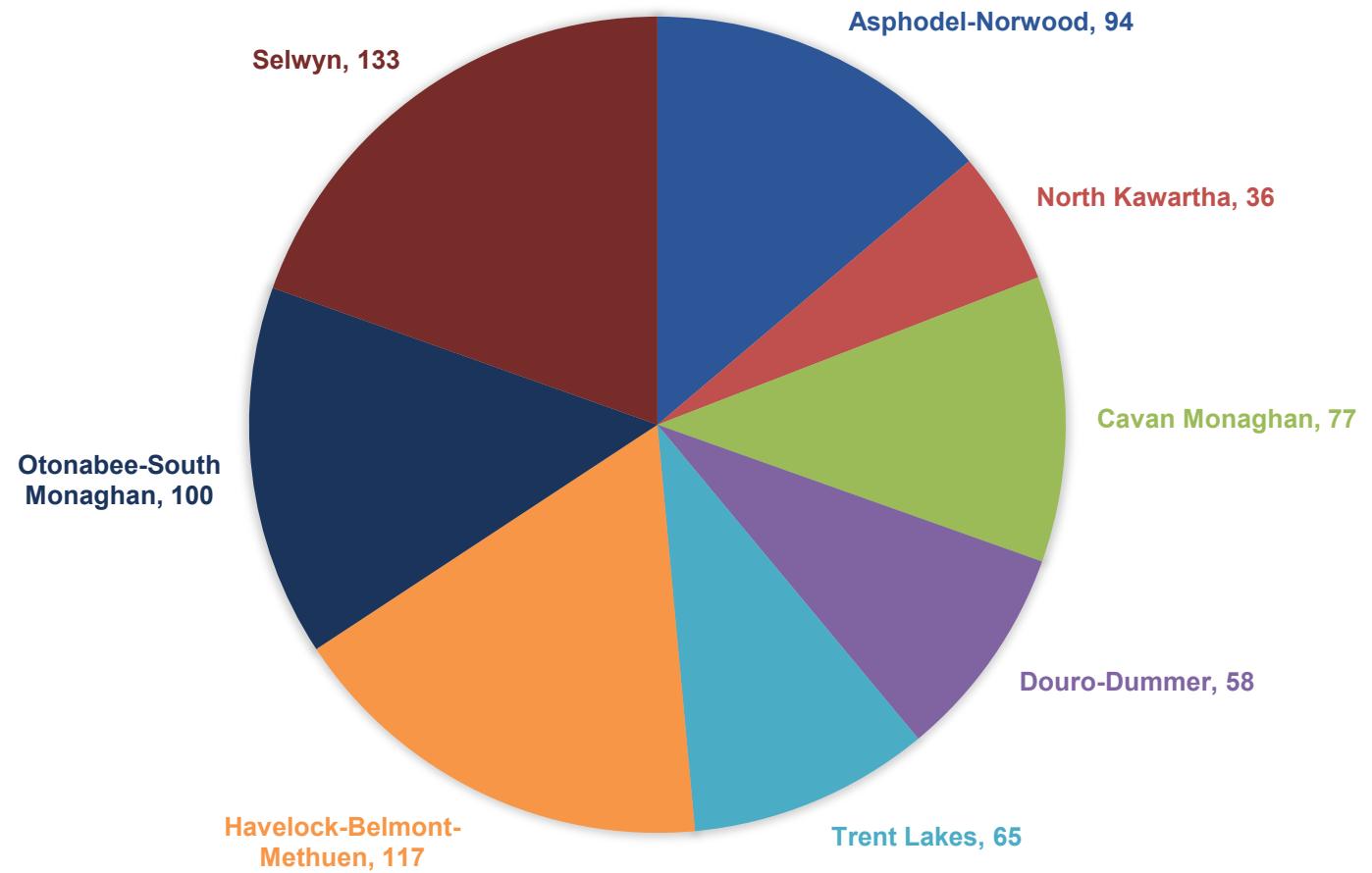
- Social Assistance rates continue to be low, making it challenging for individuals on assistance to maintain housing
- The need for discretionary benefits, on top of basic assistance, is higher than ever because of low rates and high costs
- The challenges facing our service users are much higher than they were even 5 years ago
- There aren't enough supports available in the community for things such as Mental Health and Addictions
- Through partnerships with agencies such as Canadian Mental Health Association and Community Counselling and Resource Centre we are providing additional support to individuals on assistance



# Ontario Works Caseloads



# Ontario Works Caseloads (June 2025)





# Housing Services

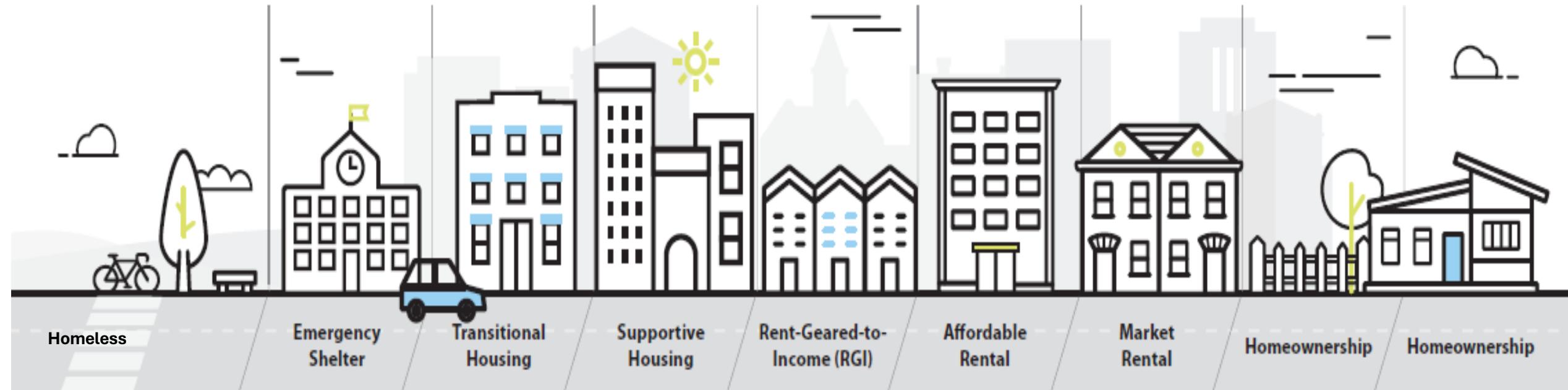


# Service System Management – Housing Services



- Community Housing Providers
- Centralized Waitlist Management
- Supportive Housing
- Municipal Rent Supplements
- Affordable Housing Programs and Development
- 10 Year Housing and Homelessness Plan

# Housing Continuum



Non-Market

# Housing Services Act

## Housing Service Levels

RGI  
Calculation

Affordable Housing

Housing  
Provider  
Subsidy

Centralized  
Waiting List

Local Rules

Local  
Housing  
Corporations



Operating and  
Exit  
Agreements



Service Levels  
– new ways to  
reach these

### What is a Service Manager?

A service manager has the flexibility to manage social housing at a local level and to build new affordable housing. Ontario is the only province to have passed on to municipalities the responsibility for funding and administering social housing. The City of Peterborough is the Service Manager for the City and County of Peterborough.

RGI

Rent is calculated...



Based on 30%  
of household income

To apply...



Join a waitlist through Housing  
Access Peterborough (HAP)

The wait may be many years depending  
on application preferences for location

Affordable  
Housing



Based on 100% Average  
Market Rent (AMR)

Each building designates their  
own percentage of AMR



**\*\*NEW\*\* Join a waitlist**

The wait may be many years  
depending on application  
preferences for location

# RGI VS Affordable

# Social Housing Units in the County

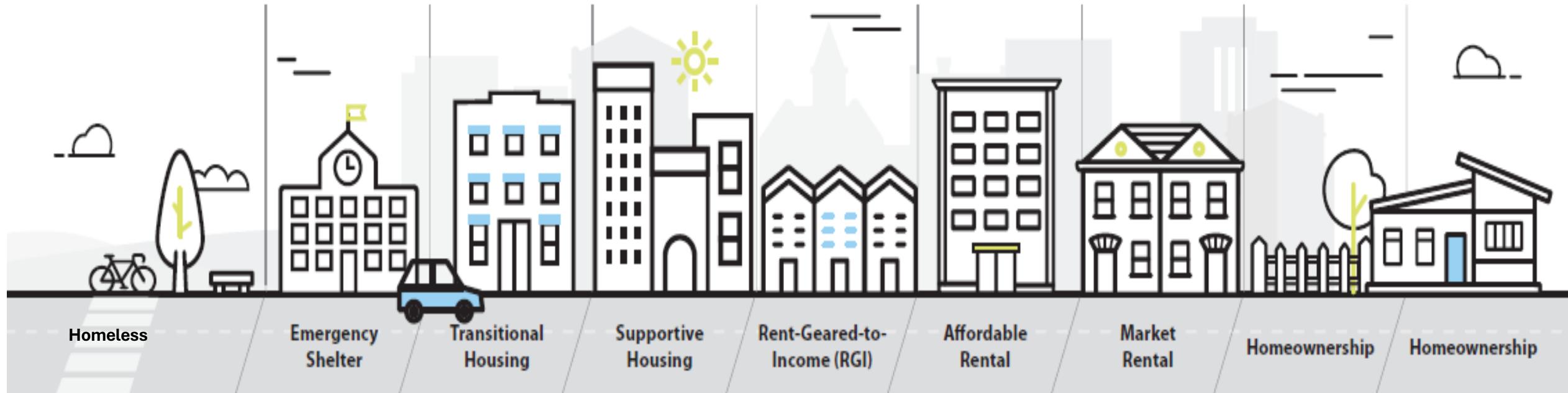
## Housing Provider

Millbrook Manor	Millbrook	Millbrook Non-Profit Housing	44	Seniors
Otonabee Court	Keene	Otonabee Municipal Non-Profit Housing	21	Seniors
Village Manor	Lakefield	PHC	28	Seniors
Hillcrest Court	Lakefield	PHC	15	Seniors/Singles
Parkview Apartments	Havelock	PHC	20	Seniors/Singles
Pratt's Marina	Lakefield	PHC	5	Indigenous
Whispering Pines	Apsley	PHC	20	Seniors/Singles
Spruce Corners	Apsley	PHC	8	Seniors
Springwood	Norwood	PHC	28	Seniors/Singles
Victoria Gardens	Havelock	PHC	18	Seniors/Singles

# Homelessness



# Housing Continuum





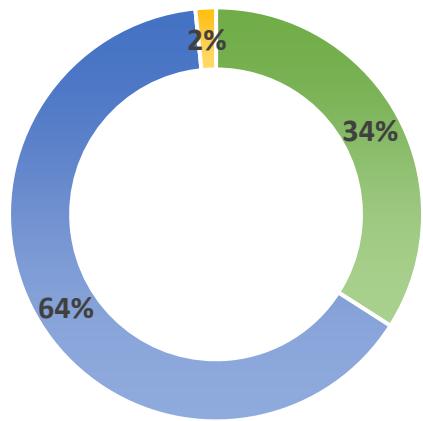
\*Data collected from November 2024-November 2025

# Homelessness Data

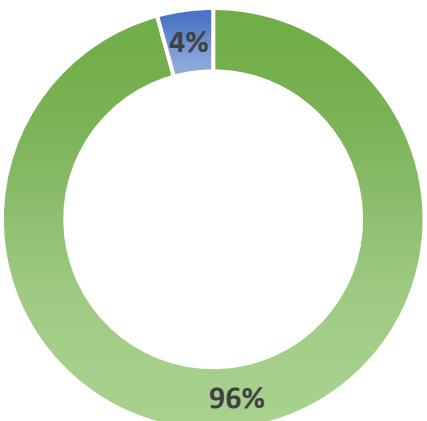
- **937 individuals** experienced homelessness for at least one day between November 2024-November 2025
- **462 individuals** experienced chronic homelessness (49%)
- **396 individuals** became homeless for the first time (42%)
- **269 individuals** moved from homelessness to housing (29%)
- **196 individuals** who were homeless identified as Indigenous (21%)

# Homelessness Data

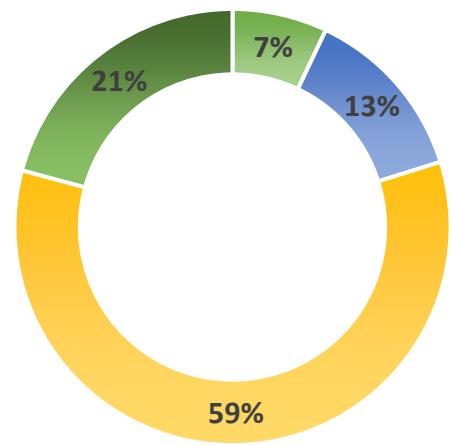
## Gender



## Household Type



## Age



■ Female ■ Male ■ Non-Binary

■ Single ■ Families

■ Children (0-12) ■ Youth (13-24)  
■ Adults (25-49) ■ Older Adults (50+)



# Homelessness Resources

## Diversion & Prevention:

- Housing Stability Fund: Supports people to find, secure and maintain stable housing. There were 743 issuances of HSF for 654 unique clients from November 2024-2025.
- Rent Supplements: Time-limited assistance to stabilize housing and divert individuals and families from homelessness.

## Emergency Shelter:

- Brock Mission – 40 beds
- Cameron House – 12 beds
- YES Shelter for Youth and Families – 30 beds
- Trinity- 45 beds

## Supportive Housing:

- Transitional Housing – 163 spaces
- Permanent Housing – 56 spaces



# Children's Services

- Introduction of the Canada-wide Early Learning and Child Care (CWELCC) Cost-Based Funding (CBF) Guidelines, effective January 1<sup>st</sup>, 2025.
- CBF has resulted in a maximum base fee of \$22 per day for CWELCC eligible children as of January 1<sup>st</sup>, 2025.
- Funding from the Province helped and will continue to support 396 new spaces between 2024-2026. The majority of these are community-based spaces.
- As of October 2025, we have 3,965 unique children on the waitlist (3,251 City vs. 714 County).

# Children's Services

- Ministry of Education developed a new funding model, this model replaces the previous “revenue replacement” approach to, licensees being funded based on eligible costs incurred during the year, up to a maximum determined by a formula and benchmarks.
- Local Priorities Funding, to support children aged 6-12 and the Early Childhood Educator workforce, as well as support services such as, special needs resourcing and capacity building was rolled out effective January 1<sup>st</sup>, 2025.
- Current understanding is that municipalities will continue to fund Children's Services at the same level as 2025.
- The initial five-year term of this agreement ends on March 31<sup>st</sup>, 2026.



# EarlyOn Programs

- Funding for these free family programs have not had a significant change since 2019
- Costs have been rising significantly with no increase to funding that these agencies can plan for
- We are hopeful that the province provides additional funding to support these programs.
- If there is no significant increase in 2026, the agencies might be forced to cut programming to accommodate rising costs.



# Community Development Program



## County Hubs

Bookable office space for local organizations to meet with rural clients or conduct outreach.

- 9 locations across the County.
- 105 bookings in 2025 (Jan – Oct)

## County Drop-in Program

Social Services staff working from County locations and welcoming drop-ins from the community (74 clients since September 2024)

- Havelock
- Norwood
- Apsley

# Community Development Program



## Township OW Specializations

Dedicated Case Managers for local clients.

- Selwyn
- Havelock-Belmont-Methuen
- Asphodel-Norwood
- Otonabee-South Monaghan
- Cavan Monaghan (pending)

## Age-friendly Peterborough

- Sarah Bass, Age-friendly Coordinator (Nov. 2025)
- New AFP Plan 2023-2027

## Community Safety and Well-being Plan

- Due July 1, 2026
- Updates to current Plan
- Leadership Table: provides input and awareness.
- Township creating separate Plan.